



Lower Vasco Boulevard
Goodwood 7460
PO Box 13201
N1 City 7463
South Africa
Tel: +27 21 590 7900
Fax: +27 21 590 7979
Goodwood
Emergencies: 082 770 3476

Terms and Conditions

Detailed description of goods and/or services

Millennium Travel (Pty)Ltd trading as XL Millennium Travel is a business in the Travel and MICE industry that specialises in corporate and leisure travel, meetings, incentives, conferences and events.

Delivery policy

Subject to availability and receipt of payment, requests will be processed within 2 days and delivery confirmed by way of electronic communication.

Return and Refunds policy

The provision of services by Millennium Travel (Pty)Ltd is subject to availability. In cases of unavailability, Millennium Travel (Pty)Ltd will refund the client in full within 30 days. Cancellation of orders by the client will attract an administration fee of R342 incl. VAT

Customer Privacy policy

Millennium Travel (Pty)Ltd shall take all reasonable steps to protect the personal information of users. For the purpose of this clause, "personal information" shall be defined as detailed in the Promotion of Access to Information Act 2 of 2000 (PAIA). The PAIA may be downloaded by clicking [here](#).

Payment options accepted

Payment may be made via Visa, MasterCard, Diners or American Express Cards or by bank transfer into the Millennium Travel (Pty)Ltd bank account, the details of which will be provided on request.

Card acquiring and security

Card transactions will be acquired for Millennium Travel (Pty)Ltd via PayGate (Pty) Ltd who are the approved payment gateway for all South African Acquiring Banks. PayGate uses the strictest form of encryption, namely Secure Socket Layer 3 (SSL3) and no Card details are stored on the website. Users may go to www.paygate.co.za to view their security certificate and security policy.

Customer details separate from card details

Customer details will be stored by Millennium Travel (Pty)Ltd separately from card details which are entered by the client on PayGate's secure site. For more detail on PayGate refer to www.paygate.co.za.

Merchant Outlet country and transaction currency

The merchant outlet country at the time of presenting payment options to the cardholder is South Africa. Transaction currency is South African Rand (ZAR).

Responsibility

Millennium Travel (Pty)Ltd takes responsibility for all aspects relating to the transaction including sale of goods and services sold on this website, customer service and support, dispute resolution and delivery of goods.

Country of domicile

This website is governed by the laws of South Africa and Millennium Travel (Pty)Ltd chooses as its domicilium citandi et executandi for all purposes under this agreement, whether in respect of court process, notice, or other documents or communication of whatsoever nature.

Variation

Millennium Travel (Pty)Ltd may, in its sole discretion, change this agreement or any part thereof at any time without notice.



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Company information

This website is run by Millennium Travel (Pty)Ltd based in South Africa trading as XL Millennium and with registration number 1998/013208/07.

XL Millennium contact details

Company Physical Address: Lower Vasco Blvd, cnr Merriman Street Goodwood, Cape Town

Postal Address: PO Box 13201, N1 City, 7460

Email: lindab@millenniumtravel.co.za

Telephone: 021 590 7900